

## Coronavirus (COVID-19) Customer Notice

Thank you for being a valued customer.

Amid ongoing concerns about the Coronavirus COVID-19, we are closely monitoring the latest reports from the Centers for Disease Control (CDC). As always, our focus is the safety and well-being of our customers, employees and the communities we serve. Our thoughts are with those who have been impacted. We stand ready to work with those experiencing financial difficulty as a result, and we are taking the necessary steps to avoid potential disruptions of service to our customers.

The Bank of Beaver City is available to serve you, as always. We have augmented daily cleaning procedures with the use of disinfectant products on high-touch surfaces, have made hand sanitizer readily available to staff and customers, and are educating employees on best practices recommended by the CDC.

We wanted to reach out and share a few of the ways we are here to serve you, our customer, during this time:

If you are concerned about possible exposure, we encourage you to access your account from home or mobile device by using our electronic and telebanking services to view transactions, check balances, make mobile check deposits, make payments, transfer funds, and more. We have made it easier than ever to manage your account digitally. If you need assistance accessing, using, or registering for these services please contact us at 580-625-4511. In addition, you may use our ATM and drive-thru windows for deposit and loan transactions.

In addition to helping customers work through potential financial hardships, we also have contingency plans in place that are designed to prevent any service disruptions due to Coronavirus impacts. These include remote access capabilities, alternate work locations for employees and continuity plans for critical operations.

We will continue to closely monitor the situation and evaluate additional measures to support our customers and communities as needs arise. We will communicate any additional information via our website, [www.bankofbeaver.bank](http://www.bankofbeaver.bank), online mobile banking notifications, and mail as necessary.

For additional information about COVID-19, get the latest report from the Centers for Disease Control at [www.cdc.gov](http://www.cdc.gov) or your local health department website.